

MANUFACTURER'S PRODUCT WARRANTY & GUARANTEE

Business Name:

Project:

WARRANTY AND TERMS

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| ➤ Shower Screens | 12 Months |
| ➤ Mirrors | 12 Months |
| ➤ Wardrobes | 12 Months |
| ➤ Splashbacks | 12 Months |

CONDITIONS

If a fault in the product during the term of warranty which is due to poor workmanship or materials, Civic will either repair or replace the product (at its discretion) at no charge to you, during normal working hours.

The warranty applies to the original residential purchase only and is not transferable. Satisfactory proof of purchase date must be furnished at the time of notification of defect for any claim under warranty to be enforceable.

A charge will be applied for a service call made where the Civic product is not faulty.

The warranty is in addition to and in no way limits, varies OR excludes any express or implied rights and remedies under any relevant legislation in the state or territory of sale.

EXCLUSIONS

This guarantee does not cover the following:

- Damage resulting from unauthorised installation, or alteration and/or modification of the product
- Misuse or abuse of the product
- Damage caused by acts of God such as fire, flood, storm and tempest.
- This warranty covers the repair or replacement of the product where a fault arises due to defective materials or workmanship. Civic is not responsible for any indirect or consequential loss or damage resulting from the use or failure of the product, including but not limited to damage to surrounding building materials or other property, loss of use of the area, loss of income or wages, accommodation costs, or other associated expenses.
- Excludes any failure, defect or corrosion of client-specified or client-supplied hardware, including all associated labour for removal, replacement and reinstallation; any applicable supplier warranty is limited to parts only.
- Normal wear and tear of the product.
- Cleaning and maintaining the product, otherwise than in accordance with the instructions overleaf.
- Component hardware beyond the warranty period offered by the manufacturer.
- Mould growth on silicone
- Glass breakage
- Product that is not fully paid for
- Slight colour variations on metal finishes
- Glass bows and imperfections with tolerance according to Australian Standards AS2208-1996

Care of your Civic Product

CLEANING & MAINTENANCE

Shower Screens:

- We recommend using NFK Glass Cleaner. Follow directions as outlined on the product.
- Alternatively, a 50/50 solution of white vinegar and water. Spray on your glass and leave for several minutes, then wipe down with a damp microfibre cloth. For best results rinse the shower screen with plain water when you're finished and dry using a rubber squeegee or soft dry cloth.
- We recommend using a squeegee to wipe down your shower after every use to help reduce the build-up of soap-scum and mineral deposits.
- Under no circumstances should harsh cleaners, alkaline solutions, blades, scrapers, abrasive or similar tools be used on any surfaces
- Where there is a glass gusset brace / shelf installed, weight restriction of no more than 2kgs.

Mirrors:

- We recommend using NFK Glass Cleaner. Follow directions as outlined on the product.
- Alternatively, a 50/50 solution of white vinegar and water. Spray on your glass and leave for several minutes, then wipe down with a damp microfibre cloth. For best results rinse the shower screen with plain water when you're finished and dry using a rubber squeegee or soft dry cloth.
- Under no circumstances should harsh cleaners, alkaline solutions, blades, scrapers, abrasive or similar tools be used on any surfaces

Splashbacks:

- We recommend using NFK Glass Cleaner. Follow directions as outlined on the product.
- Alternatively, a 50/50 solution of white vinegar and water. Spray on your glass and leave for several minutes, then wipe down with a damp microfibre cloth. For best results rinse the shower screen with plain water when you're finished and dry using a rubber squeegee or soft dry cloth.
- Under no circumstances should harsh cleaners, alkaline solutions, blades, scrapers, abrasive or similar tools be used on any surfaces

Sliding Robe Doors:

- For mirrored insert robe doors, we recommend using NFK Glass Cleaner. Follow directions as outlined on the product.
- For vinyl insert robe doors, these can be wiped down with a damp microfibre cloth
- Ensure bottom robe tracks are kept clean and clear of any grit that can cause damage to the rollers
- Under no circumstances should harsh cleaners, alkaline solutions, blades, scrapers, abrasive or similar tools be used on any surfaces

Built In Robe Shelving:

- Can be wiped down with a damp microfibre cloth
- Under no circumstances should harsh cleaners, alkaline solutions, blades, scrapers abrasive or similar tools be used on any surfaces
- Weight restriction on top shelf is to be no more than 50kg

All products are manufactured and installed in accordance with Civic Shower Screens & Wardrobes' recommendations.

Kind Regards

Stefan Styles
Managing Director
Civic Shower Screens & Wardrobes